



Privacy Policy

Chessy Bakery (“we” or “us”) takes your personal information seriously and this privacy policy is to make sure you’re aware of what information we are collecting and how we’re using it. Details on what cookies are collected from our website, how and why we use them, is also included. If you have any questions regarding anything on this page, please contact us and we’ll be happy to help.

What information we collect

We may collect, store and use the following kinds of personal information:

- This website is hosted by Squarespace. Squarespace collects personal data when you visit this website, including; Information about your browser, network and device, web pages you visited prior to coming to this website and your IP address.
- Information relating contacting us via our website (including your name, address, telephone number, email address and product information).
- Information relating to your browsing history on this website.
- Information you volunteer for the purpose of enquiring or ordering (including your name, address, telephone number, email address and product information).

How information may be used

We will hold and use this information for the following purposes:

- Enquiries - we may need to refer to your information to assist you with any enquires you may have about our products, services or potential orders.
- Order Processing - your details may be referred to so that we can fulfil your order and may be passed to our delivery partners in order to facilitate a delivery service. You may receive a notification from our courier regarding your delivery.
- Order Review - you may receive an invitation to review both your experience and the product you ordered.
- Website - Squarespace needs data to run this website, and to protect and improve its platform and services. Squarespace analyses the data in a de-personalized form. This information may also include details about your use of this website, including; clicks, internal links, pages visited, scrolling, searches and timestamps.
- Website Analytics - This website collects personal data to power our site analytics, including; information about your browser, network, and device, web pages you visited prior to coming to this website and your IP address.

Security

- Your personal details will be stored and protected by a password login. All personnel who have access to personal information are obliged to respect the confidential nature of this information.
- Our website is protected by a username and password.
- All passwords are changed periodically.



Data Sharing

- Your information may be shared with our delivery partners in order to facilitate a delivery service.
- Your data is not shared with any other third party without consent. Potential third parties that may be included with consent are wedding planners, venue contacts, event coordinators or other similar appropriate parties.

Cookies

Our website is hosted by Squarespace and uses cookies and similar technologies, which are small files or pieces of text that download to a device when a visitor accesses a website or app. For information about viewing the cookies dropped on your device, for the most common browsers, you can; see which cookies are active in your browser's settings and clear cookies from your browser or device, either globally or from a specific website.

Functional and required cookies are always used, which allow Squarespace, our hosting platform, to securely serve this website to you. Analytics and performance cookies are used on this site, as described below, only when you acknowledge our cookie banner. We use analytics cookies to view site traffic, activity, and other data.

Contact Us

We're very friendly, please contact us in the following ways:

- Email - hello@chessybakery.co.uk
- Instagram - @chessybakery
- Post - 5 Richworth Road, Handsworth, Sheffield, S13 8UG